

How to liquidate cars with our Guaranteed Instant Offer

If you acquire a vehicle from an AccuTrade Instant Offer that you don't plan to sell, we will buy it at the exact same price as the offer, guaranteed. Here's how it works.

1 Get Instant Offer

- I. Select 'Get Instant Offer' on the Action menu, located in the lower right corner of the appraisal screen in AccuTrade.

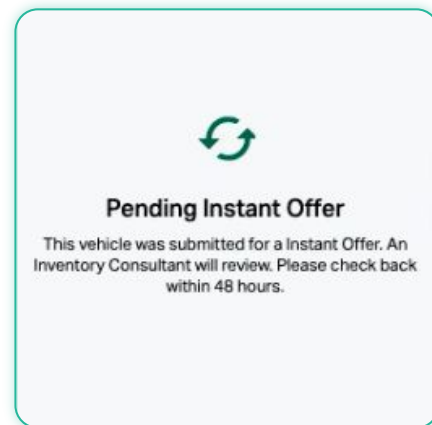
Instant Offer Requirements:

- Vehicle must be 160K miles or less
- Have 11 photographs
- Valid OBD scan (72 hours or newer)
- interior and exterior color must be selected



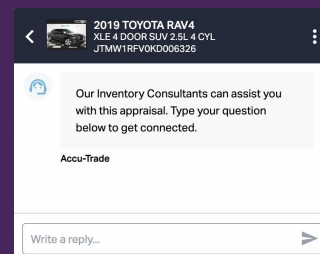
- II. Verify the Offer Summary, Condition Report, Title Status, and agree to the Disclosures.

- III. Click "Accept Instant Offer", then you will be taken to the last screen which will show your offer is pending and under review.



Initiate a Chat

Give the Trade Desk* a quick heads-up when you start liquidation — that way we can prioritize your chats and help keep the process moving smoothly.



Since all offers are subject to condition validation, the AccuTrade Inventory Consultant may ask for additional pictures or more thorough descriptions during the Sell Process and the offer may be further adjusted +/- if under/over described. All offers must be accepted by both the dealership and the Trade Desk before moving forward.

2 Send Documents & Title Status

I. **Buyers Order.**

Once the Trade Desk processes your request, a Buyer's Order will be emailed to the user who initiated the Instant Offer.

Please complete, sign, and return the Buyer's Order to the same email address from which you received it.

II. **Title Status.**

The dealership is responsible for producing the title within 21 business days.

Note: *If the title cannot be produced within 21 business days, the offer must be resubmitted by the dealership and is subject to change based on current market value.*

III. **Send Vehicle Title.**

Once the vehicle title is in hand, mail the physical title to:

CarMax at ATTN Central Business Office
12800 Tuckahoe Creek Parkway
Richmond, VA 23238

3 Select your Transportation Options

I. **Option 1: Vehicle Pick-up.**

Shipping can be arranged for a \$350 fee, which is deducted from the offer.

II. **Option 2: Vehicle Drop-off.**

The dealership can also provide their own shipping method, and is responsible for delivering the vehicle(s) to the drop-off location within 72 Hours.

**Vehicle Drop Off Locations
included on next page ↓**

4 Verify your Instant Offer

Upon arrival at the facility, the vehicle will be verified against the dealer Condition Report. Any discrepancies found will be notated and the offer may be adjusted further. In the event that an offer adjustment is needed, an AccuTrade Inventory Consultant will communicate with the dealer directly to work towards a mutually acceptable offer amount. If an agreement cannot be reached, the dealer is responsible for picking up the unit from the facility in a timely manner. Once the offer is finalized and there are no further offer adjustments needed, the AccuTrade Inventory Consultant will confirm receipt and complete the sale.

5 Collect your Payment

Once our guarantor receives the title of the vehicle, assuming the vehicle has passed inspection as outlined in the Liquidation process, payment will be sent within 1 business day.

Notes

¹ **Trade Desk.** A team of AccuTrade Inventory Consultants who will assist you with valuation and in-app questions, appraisal assistance or facilitation of selling a vehicle by leveraging the Cash Offer.

² **AccuTrade Inventory Consultant.** Trade Desk representatives from AccuTrade that are dedicated to answering dealer's valuation questions and helping with the selling process.

Find out more at carscommerce.inc/accutrade

Vehicle Drop Off Locations

CarMax Locations

 If dropping off, vehicles must have 'AccuTrade' written on the windshield

Chicago

275 S Route 31
Montgomery, IL 60538
(331) 643-4099

Newnan

95 Newnan South Industrial Dr
Newnan, GA 30263
(678) 621-6284

Dallas

4100 Power Way
Midlothian, TX 76065
(972) 367-0180

Puyallup

202 Valley NW Ave
Puyallup, WA 98371
(253) 845-4025

Miami

4101 NW 31st St
Miami, FL 33142
(786) 437-3372

Rosedale

9825 Philadelphia Rd
Rosedale, MD 21237
(855) 686-1403

Murrieta

25560 Madison Ave
Murrieta, CA 92562
(951) 461-2766

Find out more at carscommerce.inc/accutrade