Once your Google Analytics 4 (GA4) property is receiving the ASC website events and you have configured the custom dimensions, you're ready to look into building out the same reports you relied on in Universal Analytics.

This resource will provide you step-by-step instructions on how to create a Conversion/Key Event Overview report in GA4. The example report will show the events that you have marked as key events and the name of the form filled (if applicable to the event). To begin, you will need to log into your GA4 property and navigate to the 'Explore' section in the GA4 interface:

| - | | | | | Template gallery |
|--------------------------|--|--|---|--|-----------------------------------|
| | + | THE | Im | 0 | |
| Blank Create a new or | ploration What there are a characteristic of the second se | form Insights can you uncover with custom Is and tables? | Funnel exploration What user journeys can you and and breakdown with multi-step | Path exploratio kyse, segment, What user journe funnils? graphs? | n ys can you uncover with tree |
| Туре | Name 🕹 | Owner | Last modified 4 | Property | ٩ |
| 뽔 | Inventory Views | Brook Barker | Apr 18, 2023 | Cox Chevrolet | 1 |
| 쓰 | Cars.com > VRP/VDP Funnel | Brook Barker | Apr 17, 2023 | Cox Chevrolet | 1 |
| 꼺 | VRP/VDP > Conversion Funne | l Brook Barker | Apr 17, 2023 | Cox Chevrolet | 1 |
| 꽖 | User lifetime | Brook Barker | Apr 17, 2023 | Cox Chevrolet | 1 |
| | And the strength | Nora Gauchan | Apr 13, 2023 | Cos Chevrolet | 1 |

STEP 1: Click on the 'Blank' report template option

STEP 2: Under 'Exploration Name' name your report (in this example we will name it 'Key Event Overview'). After naming the report, name the page (in this example we will name it 'Key Events')





STEP 3: Click the '+' Next to 'DIMENSIONS" and select:

- a. event_name
- b. Is key event
- d. event_owner
- e. form_name

Click 'Import' when done. You should now see the four dimensions under 'DIMENSIONS"





STEP 4: Click the '+' Next to 'METRICS' and select: a. Event Count

Click 'Import' when done. You should now see the one metric under 'METRICS"





STEP 5: Drag the dimensions of 'Event Name', 'event_owner' and 'form_name' under 'ROWS'. Drag the metric 'Event Count' under 'VALUES'. 'Event Name', 'event_owner', 'form_name" and 'Event Count' should now show in the right column and data will populate.

| n. | E Variables | × | Settings × | 🖉 Key Events 🔹 🚽 | - | | र्च्च स् झि (| ۰ ی |
|-----|---|-------------|----------------------------|-------------------------|----------------|-----------|---------------|------|
| 11. | EXPLORATION NAME: | | ROWS | Event name | event_owner | form_name | ↓ Event count | |
| 0 | Key Event Overview | | # Event name | Totals | | | 202,820 | |
| G | Last 28 days Jan 27 - Feb 23, 2025 | | ii event_owner | 1 asc_media_interaction | dealer inspire | (not set) | 48,066 | |
| | SEGMENTS - | + | ∷ form_name | 2 page_view | (not set) | (not set) | 34,324 | |
| | 200000000000000000000000000000000000000 | <i>i.</i> , | + Drop or select dimension | 3 asc_pageview | dealer inspire | (not set) | 31,718 | |
| | | + | | 4 asc_itemlist_pageview | dealer inspire | (not set) | 18,155 | - 11 |
| | :: event_owner | | START ROW | 5 session_start | (not set) | (not set) | 16,135 | - 11 |
| | II Event name | | 1 | 6 first_visit | (not set) | (not set) | 12,677 | - 11 |
| | ii le key event | | SHOW ROWS | 7 user_engagement | (not set) | (not set) | 11,671 | - 11 |
| | is is not over | | 10 👻 | 8 asc_item_pageview | dealer inspire | (not set) | 7,513 | - 11 |
| | ii form_name | | NESTED ROWS | 9 scroll | (not set) | (not set) | 4,901 | |
| | METRICS | + | No 👻 | 10 asc_cta_interaction | dealer inspire | (not set) | 4,505 | |
| | Event count | | COLUMNS | | | | | - 11 |
| | | | + Drop or select dimension | | | | | |
| | | | START COLUMN GROUP | | | | | |
| | | | 1 | | | | | |
| | | | SHOW COLUMN GROUPS | | | | | - 11 |
| | | | 5 👻 | | | | | |
| | | | VALUES | | | | | |
| | | | # Event count | | | | | |
| | | | + Drop or select metric | | | | | |
| | | | CELL TYPE | | | | | |
| \$ | | | Bar chart 👻 | | | | | |

STEP 6: Click on 'Drop or select dimension or metric' under 'FILTERS' and select 'Is key event'

| ň. | E Variables X | 🕄 Settings 🛛 🗙 | Key Events 🔹 + | | | 5 C L 2 O + |
|-----|---|---|--|-----------|---------------|--------------|
| 11. | EXPLORATION NAME: Key Event Overview | ii form_name | Event name event_owner | form_name | ↓ Event count | |
| 0 | | + Drop or select dimension | Totals | | 202,820 | |
| R | Jan 27 - Feb 23, 2025 | START ROW | 1 asc_media_interaction dealer inspire | (not set) | 48,066 | |
| | SEGMENTS + | 1 | 2 page_view (not set) | (not set) | 34,324 | |
| | | SHOW ROWS | 3 asc_pageview dealer inspire | (not set) | 31,718 | |
| | DIMENSIONS + | 10 + | 4 asc_itemlist_pageview dealer inspire | (not set) | 18,155 | |
| | ii event_owner | | 5 session_start (not set) | (not set) | 16,135 | |
| | Event name | NESTED ROWS | 6 first_visit (not set) | (not set) | 12,677 | |
| | ii le key event | NO | 7 user_engagement (not set) | (not set) | 11,671 | |
| | | COLUMNS | 8 asc_item_pageview dealer inspire | (not set) | 7,513 | |
| | # form_name | + Drop or select dimension | 9 scroll (not set) | (not set) | 4,901 | |
| | METRICS + | START COLUMN GROUP | 10 asc_cta_interaction dealer inspire | (not set) | 4,505 | |
| | # Event count | 1 | | | | |
| | | SHOW COLUMN GROUP: | | | | |
| | | 5 event_owner | | | | |
| | | VALUES Event name | | | | |
| | | Is key event | | | | |
| | | + Drop or select form_name | | | | |
| | | CELL TYPE | | | | |
| | | Bar chart Metrics | | | | |
| | | FILTERS Event count | | | | |
| \$ | | + Drop or select dimension or metric | | | | |



STEP 7: Under 'Select match type' select 'exactly matches' and type 'true' on the 'Enter expression' line. Click Apply

| ls key event | |
|-----------------|-------|
| conditions* | |
| exactly matches | • |
| true | |
| Cancel | Apply |

STEP 8: In the 'ROWS' section next to 'Show rows' change the number from 10 to 100

| n | E Variables | × | Settings X | 🧷 Ke | y Events 🔹 🕂 | - | | | | | 5 d ∓ 5; 0 · |
|-------------------------|---------------------------------------|---|----------------------------|------|------------------------|------------|----------------|-------------------------|---|---------------|--------------|
| | EXPLORATION NAME: | | SEGMENT COMPARISONS | Even | t name | | event_owner | form_name | | ✓ Event count | |
| $\overline{\mathbf{O}}$ | Key Event Overview | | + Drop or select segment | | Totals | | | | | 310 | |
| ® | Last 28 days Jan 27 - Feb 23, 2025 | | ROWS | 1 | asc_click_to_call | | dealer inspire | | | 203 | |
| | SEGMENTS | + | Event name | 2 | asc_form_submission_s | sales_appt | carnow | 1. International (1997) | | 28 | |
| | DIMENSIONS | + | # event_owner | 3 | asc_form_submission_s | sales | carnow | | | 18 | |
| | ii event_owner | 1 | ii form name | 4 | asc_form_submission_s | sales | carnow | | | 11 | |
| | Event name | | + Drop or select dimension | 6 | asc_form_submission_s | _sales | carnow | | | 8 | |
| | ii Is key event | | START ROW | 7 | asc_form_submission_s | sales_appt | carnow | | | 8 | |
| | # form name | | 1 | 8 | asc_form_submission_s | sales | dealer inspire | | | 4 | |
| | | | SHOW ROWS | 9 | asc_form_submission_s | parts | dealer inspire | | | 3 | |
| | METRICS | + | 10 👻 | 10 | 100_001111_00011100101 | _puito | ournon. | | - | | |
| | II Event count | | 10 🗸 | | | | | | | | |
| | | | 25 | | | | | | | | |
| | | | 50 | | | | | | | | |
| | | | 100 | - | | | | | | | |
| | | | 100 | | | | | | | | |
| | | | 250 | | | | | | | | |
| | | | . 500 | | | | | | | | |
| | | | 5 👻 | | | | | | | | |
| | | | VALUES | | | | | | | | |
| • | | | # Event count | | | | | | | | |
| | | | + Drop or select metric | | | | | | | | |



STEP 9: You have completed your Key Event Overview set-up!

| n. | Variables | X 🕄 Settings X | 🧭 Key Events 🔹 🕂 | | | | 5 C 7 8. 0 . |
|-----|---------------------------------------|----------------------------|-----------------------------------|----------------|---|---------------|--------------|
| | EXPLORATION NAME: | TECHNIQUE | Event name | event_owner | form_name | ↓ Event count | |
| 0 | Key Event Overview | Free form 👻 | Totals | | | 310 | |
| @ | Last 28 days Jan 27 - Feb 23, 2025 | VISUALIZATION | 1 asc_click_to_call | dealer inspire | | 203 | |
| CK. | SEGMENTS + | | 2 asc_form_submission_sales_appt | carnow | 10 M M | 28 | |
| | , | | 3 asc_form_submission_sales | carnow | 10000 | 18 | |
| | DIMENSIONS + | - 0 | 4 asc_form_submission_sales | carnow | and the second | 11 | |
| | ii event_owner | SEGMENT COMPARISONS | 5 asc_comm_submission_sales | carnow | | 9 | |
| | Event name | + Drop or select segment | 6 asc_form_submission_sales | carnow | | 8 | |
| | ii la kay ayant | | 7 asc_form_submission_sales_appt | carnow | 100 million (100 million) | 8 | |
| | :: Is key event | ROWS | 8 asc_form_submission_sales | dealer inspire | 1000 C | 4 | |
| | II form_name | 🗄 Event name | 9 asc_form_submission_service | dealer inspire | | 4 | |
| | METRICS + | ii event_owner | 10 asc_comm_submission_parts | carnow | | 3 | |
| | # Event count | | 11 asc_form_submission_sales | dealer inspire | | 3 | |
| | 1 | | 12 asc_form_submission_sales | dealer inspire | And the second second | 3 | |
| | | + Drop or select dimension | 13 asc_form_submission_sales | carnow | | 2 | |
| | | START ROW | 14 asc_form_submission_sales | carnow | 10 M | 2 | |
| | | 1 | 15 asc_form_submission_sales_appt | carnow | 100.00 | 2 | |
| | | SHOW ROWS | 16 asc_comm_submission_service | carnow | | 1 | |
| | | 100 👻 | 17 asc_form_submission_sales_appt | carnow | | 1 | |
| | | NESTED ROWS | | | | | |
| | | No 👻 | | | | | |
| | | COLUMNS | | | | | |
| ~ | | + Drop or select dimension | | | | | |
| ų. | | START COLUMN GROUP | | | | | |

